0:0:0.0 --> 0:0:3.110  
Muthu  
Based on a discussion, Kannan managed it along with the discussion with the bank.

0:0:3.120 --> 0:0:8.850  
Muthu  
There was some assumptions that we did and then we sorted it out, but the second one is actually a product change.

0:0:8.940 --> 0:0:14.510  
Muthu  
The second one consists of three scenarios, and all the three scenarios are product change which we have to do from the product website.

0:0:15.160 --> 0:0:19.130  
Muthu  
So that's the overall in terms of data migration number.

0:0:19.600 --> 0:0:20.450  
Muthu  
Yeah, Raja, anything.

0:0:20.460 --> 0:0:21.60  
Muthu  
If you want to add.

0:0:23.100 --> 0:0:23.820  
Duncan K. Makori  
Yeah.

0:0:23.940 --> 0:0:24.790  
Duncan K. Makori  
I will do you covered.

0:0:24.800 --> 0:0:33.190  
Duncan K. Makori  
It is basically this scenarios are not part of the initial review and then we extracted the data we came to have all these challenges.

0:0:33.740 --> 0:0:39.190  
Duncan K. Makori  
The first one, even the workflow has been done within the data that has been pushed.

0:0:39.260 --> 0:0:45.10  
Duncan K. Makori  
That level of corruption within the data itself, that particular scenario is sorted out by Conan.

0:0:45.20 --> 0:0:52.660  
Duncan K. Makori  
Here even the 2nd and the 2nd scenario is the one which needs application level changes that we are already working on it.

0:0:53.130 --> 0:1:0.900  
Duncan K. Makori  
But in the meantime, Kannan is also reviewing here whether that can also be achieved through the the data cleanup itself, so that action is going on.

0:1:0.910 --> 0:1:7.50  
Duncan K. Makori  
So maybe we'll come to know in one or two days the the data itself is sufficient or we still have to make the changes.

0:1:17.600 --> 0:1:17.900  
Duncan K. Makori  
Is it?

0:1:10.490 --> 0:1:19.560  
Amit Gupta - COO (Intellect) (Guest)  
So why what I understood Muthu and Raja this is a last minute changes what you have received it and you are trying to accommodate and trying to support it but this is not a general practice.

0:1:22.820 --> 0:1:23.400  
Duncan K. Makori  
This is different.

0:1:23.540 --> 0:1:23.960  
Muthu  
Connector.

0:1:25.710 --> 0:1:26.940  
Duncan K. Makori  
Who does it right?

0:1:30.460 --> 0:1:30.840  
Sally Chege  
OK.

0:1:29.830 --> 0:1:31.260  
Duncan K. Makori  
The problem is of 1%.

0:1:31.600 --> 0:1:33.470  
Ngula Wambua  
Check check.

0:1:31.860 --> 0:1:34.120  
Sally Chege  
Uh, Sachin, Sachin, would you like to mute?

0:1:36.190 --> 0:1:37.780  
Sally Chege  
Uh, we can have ngula go.

0:1:37.790 --> 0:1:40.360  
Sally Chege  
And then if Sachin, you have some feedback you can comment.

0:1:42.680 --> 0:1:45.240  
Ngula Wambua  
OK, the through the chair.

0:1:46.850 --> 0:1:47.760  
Ngula Wambua  
I'd like her.

0:1:47.910 --> 0:1:49.880  
Ngula Wambua  
I'd like to comment on this.

0:1:52.450 --> 0:2:0.630  
Ngula Wambua  
We started the data migration piece specifically with the zero data and the zero data was shared.

0:2:2.210 --> 0:2:50.250  
Ngula Wambua  
Then post I and this was even after we had even discussed data migration during PWT and it was also part of iPad engagements where Cornelius who's always been, uh, dedicated to the project together with Jackson have participated and we had a data migration workstream that was led by business where different data migration pieces, the seats that uses were already given and how they the permutations work on top of that we've been running with this exercise Muthu and Raja since March, February, March where intellect shared templates with us and we were able to fill templates based on the discussions we've had with the data migration team.

0:2:50.980 --> 0:2:56.660  
Ngula Wambua  
So part of it this was done all the way to July in readiness for us to migrate data.

0:2:58.920 --> 0:3:37.620  
Ngula Wambua  
Now, part of the challenges that we've had is, uh, dedicated resources, because we had a change during the process rather than Kannan, who leads we, we have, we don't currently have somebody who's name then on top of that it seems after we shared all the data on the templates, the only time that we started seeing this data being uploaded and having exceptions is when we started the data migration, right dental part of the challenges that we've also had is whenever we needed these resources, so long as they're not in Kenya and on site, we were not getting them full time.

0:3:38.510 --> 0:3:44.110  
Ngula Wambua  
You've had sessions where even some of the resources have said they are.

0:3:44.690 --> 0:3:52.50  
Ngula Wambua  
They are having several other projects and they will only be available at a particular point in time when they have finished.

0:3:52.60 --> 0:3:58.800  
Ngula Wambua  
Those other projects that are priority other engagements that we've had also point to.

0:4:0.700 --> 0:4:5.250  
Ngula Wambua  
What intellect is used to is not a full bank data migration.

0:4:6.180 --> 0:4:40.30  
Ngula Wambua  
There's been suggestions that we make sure that we make great data in small in, in small, in, in several phases where intellect based on ohh, best practice that is what was shared after Ken and came in and the best practice and the examples we've been given is where the simplest of data is migrated first to the most complex which could take us up to almost 20 iterations and that's part of what we are working together in partnership with intellect on this.

0:4:40.340 --> 0:5:1.560  
Ngula Wambua  
So I'd like to take exception with the submission that Muthu and Raja Mutua, submitted and Raja supported and that also like Duncan, who's also been typed an integral part of this data migration to chip in and give an update and also Isaac Owilla has been updated by Cornelius on the entire exercise.

0:5:2.570 --> 0:5:7.50  
Ngula Wambua  
So we can go to Duncan, then Isaac connected.

0:5:9.800 --> 0:5:10.710  
Duncan K. Makori  
The thanks.

0:5:10.720 --> 0:5:11.120  
Duncan K. Makori  
Thanks.

0:5:11.560 --> 0:5:25.90  
Duncan K. Makori  
So I think you've covered it well and the the biggest challenge on data migration has been the, the, the, the delay in validation of the data provided from the bank.

0:5:25.160 --> 0:5:37.790  
Duncan K. Makori  
So as a mentioned the the data was given as early as much they've been a iterations around aligning the data to the templates that were given.

0:5:38.970 --> 0:5:45.120  
Duncan K. Makori  
How about validation of the same in terms of how that sits within the application?

0:5:45.880 --> 0:5:55.180  
Duncan K. Makori  
I think that came in very late like a month ago, after a lot of, you know, push and and that's why we find ourselves in this place.

0:5:55.190 --> 0:6:13.340  
Duncan K. Makori  
So so I think the the the validation bit from from my partner is what came in a bit late uh you know because it's agreed that during such kind of exercises it's we are bound to you know come across challenges.

0:6:13.650 --> 0:6:20.700  
Duncan K. Makori  
The only thing that worked against us is the timelines, because this was started a bit too late into the project.

0:6:20.850 --> 0:6:21.260  
Duncan K. Makori  
The thanks.

0:6:25.430 --> 0:6:27.70  
Isaac Owilla  
I think Chai, if I may just comment.

0:6:27.80 --> 0:6:27.540  
Isaac Owilla  
Uh.

0:6:27.550 --> 0:6:38.630  
Isaac Owilla  
And Amit, this is to you and and your team because in principle and as you rightly pointed out, amid that I'm aggression shouldn't be such a complex thing.

0:6:38.680 --> 0:6:49.130  
Isaac Owilla  
I mean we have data sitting on our systems and we need to migrate to a new platform and the tasks that we've given you and team is to make sure that this happens seamlessly.

0:6:49.680 --> 0:7:4.910  
Isaac Owilla  
Now I am, I think the biggest bone of contention is on the users with multiple roles scenario and I've actually cited an email which was sent by somebody called Prabhu Jagadeesan, who I believe is part of your team.

0:7:5.890 --> 0:7:13.0  
Isaac Owilla  
This email was sent on 16th of January and it was specifically in regards to this particular role scenario.

0:7:13.340 --> 0:7:20.860  
Isaac Owilla  
Now there was a confirmation that this will be done and as to why now it is becoming a debate and an issue of contention.

0:7:21.690 --> 0:7:30.530  
Isaac Owilla  
Uh, we are not clear, but what we need from you and your team is that we make sure that 100% of them migration happens.

0:7:30.960 --> 0:7:35.700  
Isaac Owilla  
We do not expect to have any manual intervention on our site for migration.

0:7:35.940 --> 0:7:36.690  
Isaac Owilla  
That is the.

0:7:36.980 --> 0:7:37.420  
Isaac Owilla  
That's that.

0:7:37.430 --> 0:7:40.340  
Isaac Owilla  
We've assigned you guys and we need to get it resolved.

0:7:45.20 --> 0:7:45.510  
Duncan K. Makori  
Yeah.

0:7:45.880 --> 0:7:46.420  
Duncan K. Makori  
Thanks.

0:7:46.740 --> 0:7:48.790  
Duncan K. Makori  
It's like ngula Duncan.

0:7:48.840 --> 0:7:50.840  
Duncan K. Makori  
Maybe uh.

0:7:50.850 --> 0:7:53.780  
Duncan K. Makori  
The data shared and the match OK.

0:7:53.790 --> 0:7:58.740  
Duncan K. Makori  
Those are all has been tried to upload it and we have been sharing the pre integrity.

0:7:58.830 --> 0:8:1.70  
Duncan K. Makori  
There's lots of data migration is concerned.

0:8:1.80 --> 0:8:3.590  
Duncan K. Makori  
There are various process involved and various steps involved.

0:8:10.230 --> 0:8:12.930  
Julius Kamau  
Ohh hi guys, this is Julius.

0:8:14.910 --> 0:8:16.0  
Julius Kamau  
So, so are we.

0:8:16.10 --> 0:8:17.760  
Julius Kamau  
Are we talking about the same project?

0:8:17.830 --> 0:8:26.160  
Julius Kamau  
If if you're saying that there is data that you started migrating in in in March, but we think that in September there there's appraises.

0:8:26.600 --> 0:8:34.180  
Julius Kamau  
Ohh isn't it the same set of data that we saw in March that you are still attempting to to my great.

0:8:34.190 --> 0:8:34.860  
Julius Kamau  
So what are those?

0:8:34.870 --> 0:8:35.600  
Julius Kamau  
Appraises that.

0:8:35.610 --> 0:8:43.190  
Julius Kamau  
Would do is talking about because ideally you know the tables in our you know Internet banking or finite.

0:8:43.200 --> 0:8:49.210  
Julius Kamau  
I mean, we will give you data in, I don't know if you 25 tables and we put them in your staging area.

0:8:49.680 --> 0:9:1.790  
Julius Kamau  
So if if you saw them in March, Raja, what is that surprise element that came in that mouth is talking about because it's you know this is a critical component of our migration.

0:9:1.800 --> 0:9:4.860  
Julius Kamau  
If we cannot migrate, then we have a very visual application and we can't.

0:9:4.870 --> 0:9:13.380  
Julius Kamau  
Customers can't move, So what is that surprise Raja that you and under Muthu are talking about?

0:9:14.770 --> 0:9:18.0  
Julius Kamau  
Was it something that was not captured in the, you know, what was that?

0:9:19.220 --> 0:9:19.440  
Duncan K. Makori  
OK.

0:9:18.410 --> 0:9:21.820  
Julius Kamau  
Did we tell you that we don't have two systems that are merging into one?

0:9:22.130 --> 0:9:24.980  
Julius Kamau  
Is it that we did not provide tables or what?

0:9:24.990 --> 0:9:25.520  
Julius Kamau  
What is that?

0:9:25.530 --> 0:9:31.800  
Julius Kamau  
That's called us a price because we have an Internet banking platform that is working and it has data that is finite.

0:9:32.610 --> 0:9:35.320  
Julius Kamau  
So if we provide that data, there is no more data.

0:9:35.330 --> 0:9:36.930  
Julius Kamau  
That's if it's apprise anyone.

0:9:38.450 --> 0:9:38.760  
Duncan K. Makori  
OK.

0:9:39.260 --> 0:9:39.560  
Duncan K. Makori  
Thanks.

0:9:39.570 --> 0:9:40.220  
Duncan K. Makori  
Thanks Julius.

0:9:40.230 --> 0:9:44.490  
Duncan K. Makori  
I will just explain so as part of data migration there are various steps involved.

0:9:44.500 --> 0:9:44.760  
Duncan K. Makori  
OK.

0:9:44.770 --> 0:9:48.380  
Duncan K. Makori  
The first activity is load the data and then do the pre integrity check.

0:9:48.910 --> 0:9:50.780  
Duncan K. Makori  
What has been done from the data provider?

0:9:50.790 --> 0:9:57.840  
Duncan K. Makori  
The pre integrity checks have been done and multiple feedback has been provided to incorporate the data level connections.

0:9:58.190 --> 0:10:2.360  
Duncan K. Makori  
So this this grant approval made of August.

0:10:2.420 --> 0:10:15.440  
Duncan K. Makori  
OK, this corrections are put the last step still made of August, the last final set of queries and concerns are from the data point of view has been shared and post which the activities has been started.

0:10:15.900 --> 0:10:28.550  
Duncan K. Makori  
So even after starting that we have lot of data related issues alone coming up so far except couple of scenarios which could not have few the customers migrated but remaining point of view.

0:10:28.560 --> 0:10:34.120  
Duncan K. Makori  
So far we have done with the collection of data only, not anything related to do with the scripting or any other portion of it.

0:10:34.600 --> 0:10:36.340  
Duncan K. Makori  
You on the canal was being sheared.

0:10:36.350 --> 0:10:42.540  
Duncan K. Makori  
Who was suggesting how to handle these things from the data that is coming out from the two different system from the pad.

0:10:44.920 --> 0:10:45.180  
Julius Kamau  
No.

0:10:45.190 --> 0:10:45.690  
Julius Kamau  
Yeah, I'm OK.

0:10:45.700 --> 0:10:46.450  
Julius Kamau  
But what are we saying?

0:10:45.190 --> 0:10:47.840  
Duncan K. Makori  
So so far the issues are mostly on the data point.

0:10:46.460 --> 0:10:48.380  
Julius Kamau  
That is, what is the surprise element?

0:10:49.240 --> 0:10:49.580  
Duncan K. Makori  
Yeah, this.

0:10:49.0 --> 0:10:53.700  
Julius Kamau  
I am clear what you're saying makes absolute sense and expect that is actually how we are running the project.

0:10:53.710 --> 0:10:55.890  
Julius Kamau  
That's that make that makes sense to me.

0:10:55.940 --> 0:10:56.990  
Julius Kamau  
What has been going on?

0:11:4.810 --> 0:11:4.930  
Duncan K. Makori  
Yes.

0:10:57.200 --> 0:11:5.240  
Julius Kamau  
There's been engagement, but when you say that something is surprising you, I I want to see you.

0:11:5.250 --> 0:11:7.260  
Julius Kamau  
What is that component that we did not capture?

0:11:7.270 --> 0:11:9.620  
Julius Kamau  
We I mean, we can't run such a big project.

0:11:9.630 --> 0:11:11.720  
Julius Kamau  
And is it that we what is that?

0:11:11.730 --> 0:11:12.980  
Julius Kamau  
We fail to document.

0:11:13.70 --> 0:11:22.560  
Julius Kamau  
We failed to communicate or do I take that you're the submission that you've just made now is is the actual intellect position on why we've had delays?

0:11:23.870 --> 0:11:35.340  
Julius Kamau  
Because when it says surprise, I mean it's like somebody came and surprised you with new data, new information or new requirements and and that's why I'm finding it.

0:11:35.850 --> 0:11:40.910  
Julius Kamau  
Uh, I it's strange for somebody to make that, that that statement.

0:11:41.380 --> 0:11:48.10  
Julius Kamau  
Yet the data migration activity on the team dedicated for data migration has been working since since March.

0:11:53.300 --> 0:12:4.550  
Duncan K. Makori  
You're correct, Julius, but this this data that being corrected post which will be we are able to come up with these items popping up.

0:12:4.560 --> 0:12:6.200  
Duncan K. Makori  
That's what the Muthu is trying to say.

0:12:6.210 --> 0:12:7.330  
Duncan K. Makori  
Like it's a surprise.

0:12:7.770 --> 0:12:8.370  
Duncan K. Makori  
OK.

0:12:8.520 --> 0:12:23.60  
Duncan K. Makori  
And 2nd portion of it like we don't have even the application to test so that for that the data migrator going to sit in the same as migrated that is another key challenge when we had the normal provided it totally it has brought down the entire system.

0:12:25.470 --> 0:12:29.600  
Duncan K. Makori  
So mostly the validations happening in the at the data level only.

0:12:35.60 --> 0:12:35.420  
Julius Kamau  
OK.

0:12:35.100 --> 0:12:36.130  
Duncan K. Makori  
Going down, right?

0:12:36.540 --> 0:12:36.950  
Duncan K. Makori  
Yeah.

0:12:36.960 --> 0:12:41.510  
Duncan K. Makori  
So I I have even who is there data migration expert was being here.

0:12:41.920 --> 0:12:48.410  
Duncan K. Makori  
He has solved the most of the cases through the by suggesting how data can be collected.

0:12:48.580 --> 0:12:52.840  
Duncan K. Makori  
That comes from two different system so that it aligns in the application.

0:12:53.990 --> 0:12:54.920  
Duncan K. Makori  
Would you listen?

0:12:55.70 --> 0:13:11.270  
Duncan K. Makori  
I would like to add here so this multi roles issue I have seen been discussed on emails in meetings and in ELISA since January, but as always we we did not conclude on that data was pushed in in in March.

0:13:12.140 --> 0:13:14.310  
Duncan K. Makori  
The slash, uh April.

0:13:14.380 --> 0:13:22.690  
Duncan K. Makori  
But at that time, as as Raja said, the focus was on on, on, on developing the, the, the functionalities.

0:13:22.930 --> 0:13:38.230  
Duncan K. Makori  
So at that time the stretching tables were given, the data was pushed in, but the pre validations and all these processes that are there it was not thought through even on UAT one, our whole focus was on new to bank customers.

0:13:38.460 --> 0:13:47.780  
Duncan K. Makori  
So when we actually started in UAT two and now we said in USD, you will look at the the data that we will transfer the old customers.

0:13:48.70 --> 0:13:53.60  
Duncan K. Makori  
That is where we saw that for the for, for single role it works for multi role it does not work.

0:13:53.290 --> 0:14:4.910  
Duncan K. Makori  
But the good thing is, out of 16,224 entities, only 1552 uh are pending.

0:14:4.950 --> 0:14:14.150  
Duncan K. Makori  
And Kanan, I Kannan should have been in Word a bit earlier, but I understand it's just Coe head of Head of Excellence and then he manages some event projects.

0:14:14.620 --> 0:14:16.470  
Duncan K. Makori  
So now here he's here.

0:14:16.880 --> 0:14:24.50  
Duncan K. Makori  
He's working with our team and I think we are at the at the at the at the end of this whole process.

0:14:24.340 --> 0:14:28.850  
Duncan K. Makori  
So probably this discussion sometime back would have helped, but now we are there.

0:14:29.340 --> 0:14:30.450  
Duncan K. Makori  
Kannan has has.

0:14:31.750 --> 0:14:32.870  
Duncan K. Makori  
He has come up.

0:14:32.880 --> 0:14:37.430  
Duncan K. Makori  
He's working with the team and there is a way forward, but only so I think this again here.

0:14:37.440 --> 0:14:40.150  
Duncan K. Makori  
Kannan wants to leave this Friday.

0:14:40.160 --> 0:14:42.350  
Duncan K. Makori  
If he leaves again, it will derail the process.

0:14:42.800 --> 0:14:55.620  
Duncan K. Makori  
So if convince stays back whatsoever with our team for a couple of weeks, I think we can achieve the N6 by look and complete all the data migration before that.

0:14:55.660 --> 0:15:8.770  
Duncan K. Makori  
Also also this data that is pending for 1550 to entities it is not required for November 6 because we are going to do staggered staggered migration.

0:15:9.60 --> 0:15:13.140  
Duncan K. Makori  
So I think right now though, there is a delay.

0:15:13.150 --> 0:15:14.850  
Duncan K. Makori  
The situation is under control.

0:15:15.20 --> 0:15:24.590  
Duncan K. Makori  
We have to work together for the next week to find a way forward and and that process is on probably tomorrow, day after tomorrow, we'll know what we exactly want to do.

0:15:26.980 --> 0:15:28.810  
Sally Chege  
No me.

0:15:26.690 --> 0:15:29.140  
Duncan K. Makori  
And then is there the numbers to add?

0:15:29.900 --> 0:15:32.100  
Sally Chege  
So maybe a thanks Sachin.

0:15:33.800 --> 0:15:34.120  
Julius Kamau  
So the.

0:15:32.460 --> 0:15:36.10  
Sally Chege  
I I think we've had. Sorry.

0:15:36.420 --> 0:15:37.700  
Sally Chege  
Yeah, let me.

0:15:37.80 --> 0:15:38.110  
Julius Kamau  
It said I think I need.

0:15:38.120 --> 0:15:39.70  
Julius Kamau  
I need some with you.

0:15:39.240 --> 0:15:40.820  
Julius Kamau  
I mean, time was up earlier.

0:15:43.70 --> 0:15:46.320  
Sally Chege  
Yeah, I wanted to ask if I can comment before he comes in.

0:15:47.270 --> 0:15:48.40  
Amit Gupta - COO (Intellect) (Guest)  
Please go ahead chair.

0:15:47.600 --> 0:15:48.670  
Sally Chege  
I wanted to ask Amit.

0:15:49.10 --> 0:15:49.630  
Julius Kamau  
OK, OK.

0:15:48.680 --> 0:15:50.940  
Sally Chege  
Yeah, yeah, yeah.

0:15:51.110 --> 0:15:57.960  
Sally Chege  
I I think in my observation and and because we have been, we have all been part and parcel of this project through and through.

0:15:59.170 --> 0:16:5.920  
Sally Chege  
I think the biggest challenge has been that we provide information we provide.

0:16:6.150 --> 0:16:12.240  
Sally Chege  
Intellect gives us the templates because there was a whole, you know, template, availment and exercise.

0:16:12.250 --> 0:16:14.340  
Sally Chege  
We fitted the data as much as possible.

0:16:14.470 --> 0:16:17.160  
Sally Chege  
Yes, for the multiple ones, there were always issues.

0:16:17.520 --> 0:16:36.930  
Sally Chege  
I think the biggest gap has been in seeking the clarification at the point when we share the data, because you see for us when when we give data to Internet and it fits into their template and you know the if they don't ask any questions then we know that we have satisfied our piece of the of the action.

0:16:37.280 --> 0:16:42.790  
Sally Chege  
And then I think it sounded like what happened is that the data went and slapped in those templates for some time.

0:16:43.60 --> 0:16:44.590  
Sally Chege  
No work was done around there.

0:16:44.600 --> 0:17:0.730  
Sally Chege  
Then when we came to the actual data migration exercise is when there was a realization that ohh in as much as the template was behind all the data that they the data they had requested, not everything was fitting perfectly into the application.

0:17:0.740 --> 0:17:2.450  
Sally Chege  
So that has been the challenge.

0:17:2.460 --> 0:17:17.430  
Sally Chege  
There's no feedback, there is not enough feedback that's coming through for us to tweak what we need to tweak on our side up until the point when we, you know, we are in the project and we are trying to migrate to the data.

0:17:17.440 --> 0:17:22.100  
Sally Chege  
So the the you know in as much as the there is an element of surprise, etcetera.

0:17:22.910 --> 0:17:39.400  
Sally Chege  
Detailed data was provided if if we if they asked us to add incremental information, we would have added, but nobody asked those questions and we cannot anticipate what intellect requires on their side for them to be able to to fit in their data.

0:17:39.410 --> 0:17:58.270  
Sally Chege  
And and that's not withstanding the the, the, the problematic ones that had multiple you know there was one whole that whole subject that such Sachin was talking about the problematic ones, those were they exceptions but the even the one to ones have taken 2 weeks, three weeks, 2 weeks for for for intellect to be able to load the data into the application.

0:17:58.280 --> 0:18:7.230  
Sally Chege  
So I just felt I needed to mention that because you just to negate that statement or to react to that statement by by Muthu.

0:18:7.680 --> 0:18:13.840  
Sally Chege  
So maybe I'll allow Amit to speak and then I see there's 100 on you know around Duncan.

0:18:15.400 --> 0:18:15.990  
Amit Gupta - COO (Intellect) (Guest)  
Yeah, maybe.

0:18:16.0 --> 0:18:18.630  
Amit Gupta - COO (Intellect) (Guest)  
Kannan, you wanted to say something before chair.

0:18:18.640 --> 0:18:19.210  
Amit Gupta - COO (Intellect) (Guest)  
I go.

0:18:19.760 --> 0:18:23.510  
Amit Gupta - COO (Intellect) (Guest)  
Then I'll, I'll summarize and try to close this point so that we all debated.

0:18:23.560 --> 0:18:25.500  
Amit Gupta - COO (Intellect) (Guest)  
It's important everyone to understand, Kannan.

0:18:25.510 --> 0:18:26.290  
Amit Gupta - COO (Intellect) (Guest)  
You wanted to say something.

0:18:26.820 --> 0:18:28.940  
Duncan K. Makori  
Yes, yes, I'm good morning, Hun.

0:18:29.290 --> 0:18:29.690  
Duncan K. Makori  
See that?

0:18:29.700 --> 0:19:44.990  
Duncan K. Makori  
Whatever that whenever we are doing that run executing that data migration used to stack the integrated report immediately and we have to, we have highlighted that what are the anomalies in the data the based on that only we had identified that these are the user to multiple rules is you also I based on the data I only suggested that these carpet having this many users having single role to the single role single user single role multiple user in that we have identified we came to a conclusion saying that only 100 and 1152 corporate is having more than one role or user is mapped to more than one role OK that list we have given long back itself maybe the yearly September itself OK based on that currently we are working on that now we are achieved that we have migrated 14,000 plus carpet plus 2000 staff 2300 staff also another 200 is waiting today to migrate from connect OK that we will turn that see only thing only the connection point is the 100 and 1152 carpet with the user to multiple browser anyway that also I discussed with alumnus he'll come back on this the accidental.

0:19:47.10 --> 0:19:47.830  
Duncan K. Makori  
Includes a timeline.

0:19:48.670 --> 0:19:52.940  
Duncan K. Makori  
When we work with Cornelius and close this as we come back, baby, he said.

0:19:52.950 --> 0:19:53.490  
Duncan K. Makori  
He'll come back.

0:19:53.500 --> 0:19:56.20  
Duncan K. Makori  
For now, he's he will come back.

0:19:58.910 --> 0:19:59.150  
Amit Gupta - COO (Intellect) (Guest)  
OK.

0:19:56.30 --> 0:19:59.660  
Duncan K. Makori  
Then we will review and provide his yeah, with that I'm done with.

0:19:59.670 --> 0:20:0.430  
Duncan K. Makori  
You can get it, yeah.

0:20:0.410 --> 0:20:0.750  
Amit Gupta - COO (Intellect) (Guest)  
Yeah.

0:20:0.800 --> 0:20:1.30  
Amit Gupta - COO (Intellect) (Guest)  
Yeah.

0:20:1.40 --> 0:20:1.330  
Amit Gupta - COO (Intellect) (Guest)  
Thanks.

0:20:1.340 --> 0:20:1.630  
Amit Gupta - COO (Intellect) (Guest)  
Thanks.

0:20:1.640 --> 0:20:3.270  
Amit Gupta - COO (Intellect) (Guest)  
And thanks everyone for your view.

0:20:3.330 --> 0:20:5.460  
Amit Gupta - COO (Intellect) (Guest)  
I asked the general question to my team.

0:20:5.610 --> 0:20:5.980  
Amit Gupta - COO (Intellect) (Guest)  
Why?

0:20:5.990 --> 0:20:18.460  
Amit Gupta - COO (Intellect) (Guest)  
Because they have done in last four to five year along with me almost 40 to 50 cash management transformation project and I've never heard in all the project any of the data migration issue.

0:20:18.710 --> 0:20:26.540  
Amit Gupta - COO (Intellect) (Guest)  
We have a very thin team chair and Julius, just to tell you, very thin team Kannan leads that the entire team, he's at the Coe head.

0:20:26.950 --> 0:20:31.330  
Amit Gupta - COO (Intellect) (Guest)  
I have never sent him to any of the customer side to do the data migration work.

0:20:31.390 --> 0:20:33.930  
Amit Gupta - COO (Intellect) (Guest)  
It was running so smooth template one.

0:20:34.30 --> 0:20:38.140  
Amit Gupta - COO (Intellect) (Guest)  
It's our system knows what data is needed to upload it and all functionality will work.

0:20:38.290 --> 0:20:53.720  
Amit Gupta - COO (Intellect) (Guest)  
That's the way it was running and I was surprised why it is going up and down and that's why it's important to understand for everyone what challenges this team has faced during the what data they got it, what they're trying to upload and what are the issues are coming with that.

0:20:54.30 --> 0:21:3.200  
Amit Gupta - COO (Intellect) (Guest)  
That is only the the purpose of asking that question, because I'm confident that the process that they follow it is a well proven process for our application.

0:21:3.480 --> 0:21:6.590  
Amit Gupta - COO (Intellect) (Guest)  
Last year, you said that we understand our application very well.

0:21:6.780 --> 0:21:8.350  
Amit Gupta - COO (Intellect) (Guest)  
It's all about the input.

0:21:8.480 --> 0:21:11.170  
Amit Gupta - COO (Intellect) (Guest)  
What input we go give to the system?

0:21:11.240 --> 0:21:14.520  
Amit Gupta - COO (Intellect) (Guest)  
That is what the reaction and action from the system you will expect.

0:21:14.680 --> 0:21:21.510  
Amit Gupta - COO (Intellect) (Guest)  
But anyway, this is all the past now as team is confident they will close it out in the next couple of days or weeks.

0:21:21.600 --> 0:21:22.890  
Amit Gupta - COO (Intellect) (Guest)  
Let's focus on that.

0:21:22.950 --> 0:21:29.90  
Amit Gupta - COO (Intellect) (Guest)  
You have our full support and Kannan will stay there to help you to ensure that this all will get close.

0:21:29.420 --> 0:21:35.100  
Amit Gupta - COO (Intellect) (Guest)  
So that is assurance and commitment from our side chair and Julius to to both of you for this project.

0:21:37.280 --> 0:21:39.0  
Sally Chege  
Uh, thanks Amit for that assurance.

0:21:40.350 --> 0:21:41.710  
Sally Chege  
Isaac, I see you have a comment.

0:21:41.780 --> 0:21:42.190  
Isaac Owilla  
Yeah.

0:21:42.200 --> 0:21:42.490  
Isaac Owilla  
Yeah.

0:21:42.500 --> 0:21:46.950  
Isaac Owilla  
I just want to make one comment in response to Amit commitment.

0:21:47.80 --> 0:21:57.570  
Isaac Owilla  
So Amit, our understanding is that there would be no request for any manual intervention for our side, for the migration to happen and that's what we are looking forward to your support for.

0:21:58.940 --> 0:21:59.490  
Amit Gupta - COO (Intellect) (Guest)  
Yeah, sure.

0:22:3.720 --> 0:22:3.900  
Duncan K. Makori  
Yeah.

0:21:59.500 --> 0:22:5.370  
Amit Gupta - COO (Intellect) (Guest)  
I'll I'll ask him to comment on that because they are more closer to that either Raja Kannan or Muthu.

0:22:5.380 --> 0:22:8.50  
Amit Gupta - COO (Intellect) (Guest)  
You can confirm the ask of the bank.

0:22:8.830 --> 0:22:9.550  
Duncan K. Makori  
Yeah.

0:22:9.730 --> 0:22:10.60  
Duncan K. Makori  
Thanks.

0:22:10.70 --> 0:22:10.750  
Duncan K. Makori  
Thanks Amit.

0:22:10.760 --> 0:22:11.440  
Duncan K. Makori  
Thanks, I said.

0:22:11.940 --> 0:22:24.910  
Duncan K. Makori  
We one point here the last for the last two said we have asked the information from the data level which Cornelius from bank is working on it as soon as he comes back with the data for this uh no.

0:22:25.110 --> 0:22:32.520  
Duncan K. Makori  
So exceptions like you said to multiple roles, we will see the data and then provide our feedback how it can be achieved.

0:22:36.920 --> 0:22:37.190  
Isaac Owilla  
OK.

0:22:37.200 --> 0:22:40.60  
Isaac Owilla  
And what are the timelines for you to respond once the data is provided?

0:22:41.640 --> 0:22:47.780  
Duncan K. Makori  
Uh, mostly in two to three days, we can have it confirmed. I said.

0:22:47.840 --> 0:22:49.570  
Duncan K. Makori  
There are any data discrepancies.

0:22:49.580 --> 0:22:52.640  
Duncan K. Makori  
Further, we will highlight it squeakers 2 days we'll come back.

0:22:53.350 --> 0:22:55.780  
Isaac Owilla  
OK thanks to.

0:22:55.290 --> 0:22:57.820  
Duncan K. Makori  
But again, you said that again it's their data related.

0:22:57.830 --> 0:23:8.740  
Duncan K. Makori  
If the data is not in the expected way, then one more feedback will go to correct that and then reshare to be rather, let's not do this, people.

0:23:9.170 --> 0:23:12.940  
Duncan K. Makori  
Let let let business and tangan and your team is there for short time.

0:23:13.210 --> 0:23:13.920  
Duncan K. Makori  
Work together.

0:23:13.930 --> 0:23:18.880  
Duncan K. Makori  
Whatever is there, we find out the change the the the inputs that we need from business and close it.

0:23:19.190 --> 0:23:20.960  
Duncan K. Makori  
Yes, provided what is required.

0:23:20.970 --> 0:23:21.570  
Duncan K. Makori  
OK, expected.

0:23:22.90 --> 0:23:27.50  
Duncan K. Makori  
If that is is because he has to take the data from two different stuff.

0:23:27.320 --> 0:23:28.70  
Duncan K. Makori  
That's the challenge.

0:23:28.80 --> 0:23:28.470  
Duncan K. Makori  
He has.

0:23:28.480 --> 0:23:31.630  
Duncan K. Makori  
It looks to his come back with that information.

0:23:31.860 --> 0:23:33.650  
Duncan K. Makori  
If it fits, then we don't have any issue.

0:23:33.660 --> 0:23:35.200  
Duncan K. Makori  
Then we can sure, sure.

0:23:35.410 --> 0:23:36.520  
Duncan K. Makori  
So let's target two days.

0:23:36.530 --> 0:23:39.260  
Duncan K. Makori  
If not, then we will, we'll give update in two days, right.

0:23:40.760 --> 0:23:41.190  
Sally Chege  
OK.

0:23:41.200 --> 0:23:41.870  
Sally Chege  
Thanks for that.

0:23:42.0 --> 0:23:42.370  
Sally Chege  
Good luck.

0:23:48.590 --> 0:23:49.20  
Ngula Wambua  
Uh.

0:23:49.770 --> 0:24:9.260  
Ngula Wambua  
Through the chair, I'd like to see the support to have Kannan in is a is welcome, considering the straight to make since he came in and I'd like to just mention simple rather highlight several things that maybe we need to take into call.

0:24:9.330 --> 0:24:23.240  
Ngula Wambua  
We should number one we if if we are not, we are the first uh partner for intellect to be on the new development with the new.

0:24:24.880 --> 0:24:28.340  
Ngula Wambua  
Development software, but I can't remember the name.

0:24:29.570 --> 0:24:31.600  
Ngula Wambua  
Uh, that's 1/2.

0:24:31.660 --> 0:24:41.400  
Ngula Wambua  
We've been in continuous development when data is migrated, it's expected to sit in a system that is already set and we've been in continuous development.

0:24:41.810 --> 0:25:2.880  
Ngula Wambua  
So I'd like a a meet together with the intellect team to check whether that's the reason as to why it took so long for data to ever be applauded cause we needed to have a substantial part of the system delivered and working so that we can upload the data so that we bad looking at the right things and for the customer.

0:25:3.390 --> 0:25:24.40  
Ngula Wambua  
So once that data sits in the system that is working, that has most of the components in, that's when it can be tested for convenience and cause part of the feedback we also got is as much as we migrate data if the system is not ready then we'll be migrating data more into a black hole.

0:25:24.170 --> 0:25:36.780  
Ngula Wambua  
So if we look at those components and say faster system has to be ready, the data templates can be there, but they can only be verified when the system has substantially been delivered, then that might be the reason for all these delays.

0:25:37.60 --> 0:25:57.730  
Ngula Wambua  
And I'm happy that now we're looking forward in order to close it, that we need to be very keen on what was the process, what were the capabilities at the time when data was provided in the initial template and the and it was ready and what has changed now that it is being migrated and it is working fine so that it can help customers along the way.

0:25:58.820 --> 0:25:59.170  
Ngula Wambua  
Thank you.

0:26:1.950 --> 0:26:2.310  
Sally Chege  
OK.

0:26:1.970 --> 0:26:4.290  
Amit Gupta - COO (Intellect) (Guest)  
Ngula only one comment from my side.

0:26:4.410 --> 0:26:12.710  
Amit Gupta - COO (Intellect) (Guest)  
You know when you have the last minute changes to be asked and develop into the the product, you will face a number of issues.

0:26:12.820 --> 0:26:14.310  
Amit Gupta - COO (Intellect) (Guest)  
That is what you're going through with that.

0:26:15.310 --> 0:26:19.900  
Amit Gupta - COO (Intellect) (Guest)  
The PDR, the number of changes and development shop is open till date.

0:26:20.110 --> 0:26:23.90  
Amit Gupta - COO (Intellect) (Guest)  
That is what the the key concern on this project from my side.

0:26:33.610 --> 0:26:35.540  
Amit Gupta - COO (Intellect) (Guest)  
We failed to control that the change request.

0:26:39.980 --> 0:26:40.560  
Sally Chege  
Yeah.

0:26:40.610 --> 0:26:41.540  
Sally Chege  
OK.

0:26:41.780 --> 0:26:45.500  
Sally Chege  
I mean I I think yes, there's that consideration.

0:26:45.510 --> 0:27:2.0  
Sally Chege  
But also I think when we went through the PWT, we had expressed the the requests that we wanted and you know and we put them in the iPad whether the one understood or not that was you know established at the point when the dev was was going on.

0:27:2.810 --> 0:27:7.480  
Sally Chege  
So so it's it's not like we're just asking for new things at the end of it.

0:27:7.490 --> 0:27:20.590  
Sally Chege  
I think for the most part I I do know that I have a few that we've had to change along the way, but for the most part, a lot of this information was provided and and intellect give us the impression that they they could meet our expectations.

0:27:20.600 --> 0:27:31.10  
Sally Chege  
So you know, it's not that we are just asking for incremental, you know functionality to incremental changes in the in the product.

0:27:31.80 --> 0:27:43.200  
Sally Chege  
I think it's the original understanding of what we had asked for and and and they understanding from our side that intellect was it was going to be able to fulfill this this requests.

0:27:48.700 --> 0:27:48.870  
Sally Chege  
Yeah.

0:27:46.940 --> 0:27:48.920  
Ngula Wambua  
I agree with you because.

0:27:50.610 --> 0:28:12.190  
Ngula Wambua  
We are not in denial that there's been changes, but they're not that significant and the meet we really need your help when the solution comes to be reviewed by us as your customer and it doesn't connect with what was stated in the iPad and clarifications are sought.

0:28:13.0 --> 0:28:23.810  
Ngula Wambua  
Then, once this clarification is sought, it is not a change, it's a clarification on what has been reclassified several times in the iPad.

0:28:24.180 --> 0:28:42.310  
Ngula Wambua  
So and and like us to take that point positively in that clarifications of what this process is, that is in the iPad based on the understanding of the dedicated team that is on site and they supporting team that is in India.

0:28:42.860 --> 0:28:48.70  
Ngula Wambua  
Once that clarification is sought and is confirmed, it's not a change. Thanks.

0:28:49.610 --> 0:28:50.580  
Duncan K. Makori  
Good luck, sorry.

0:28:48.820 --> 0:28:51.30  
Amit Gupta - COO (Intellect) (Guest)  
Yeah, I the point.

0:28:51.740 --> 0:28:52.450  
Amit Gupta - COO (Intellect) (Guest)  
Sorry Raja.

0:28:52.460 --> 0:28:55.410  
Amit Gupta - COO (Intellect) (Guest)  
I know it'll get unnecessary in debate, A gulan chair.

0:28:55.420 --> 0:29:3.110  
Amit Gupta - COO (Intellect) (Guest)  
I take your point, but the only point I'm highlighting is till date we are saying 93% feature delivered, 7% still under development.

0:29:3.960 --> 0:29:12.390  
Amit Gupta - COO (Intellect) (Guest)  
You look at that as a team, I'm saying it is not about that, the intellect versus bank or bank versus intellect you are doing, you are in one side and UAT other side.

0:29:12.400 --> 0:29:16.700  
Amit Gupta - COO (Intellect) (Guest)  
We are saying pilot customer third side we are saying data migration but still the changes are happening.

0:29:17.570 --> 0:29:18.960  
Amit Gupta - COO (Intellect) (Guest)  
That's what is concerning to me.

0:29:20.280 --> 0:29:27.100  
Amit Gupta - COO (Intellect) (Guest)  
That's all I'm trying to highlight as a team member to this overall project status that you can continue Gula.

0:29:28.160 --> 0:29:28.510  
Duncan K. Makori  
Doesn't.

0:29:27.110 --> 0:29:29.40  
Amit Gupta - COO (Intellect) (Guest)  
I mean, Raja, it's OK.

0:29:29.50 --> 0:29:29.280  
Amit Gupta - COO (Intellect) (Guest)  
Leave.

0:29:29.290 --> 0:29:30.390  
Amit Gupta - COO (Intellect) (Guest)  
It will take it later on.

0:29:31.490 --> 0:29:31.780  
Duncan K. Makori  
OK.

0:29:33.310 --> 0:29:33.980  
Sally Chege  
OK, thanks.

0:29:33.920 --> 0:29:34.240  
Ngula Wambua  
Noted.

0:29:34.110 --> 0:29:34.480  
Sally Chege  
We are.

0:29:34.490 --> 0:29:35.30  
Sally Chege  
We can move ahead.

0:29:38.580 --> 0:29:42.840  
Ngula Wambua  
Yes, I think part of the debate covered most of the rest of the slides.

0:29:43.20 --> 0:29:56.280  
Ngula Wambua  
So this talks to the the updated login process that brings in HID that will be expecting to be delivered by end of day tomorrow.

0:29:57.290 --> 0:30:2.720  
Ngula Wambua  
Raja we had asked yesterday in our early morning meeting if we could get it earlier.

0:30:4.480 --> 0:30:4.920  
Duncan K. Makori  
Could hear.

0:30:4.970 --> 0:30:13.290  
Ngula Wambua  
Log in process was delivered and it's under sanity checks as we wait for the change in password process Dragon.

0:30:13.170 --> 0:30:14.140  
Duncan K. Makori  
Well, yeah. Yes.

0:30:14.150 --> 0:30:14.580  
Duncan K. Makori  
Gulag.

0:30:14.890 --> 0:30:27.230  
Duncan K. Makori  
So ohh the delivery of this comes tomorrow, but the login part as we discussed yesterday, the password set password and then validate password is deployed in the UAT node.

0:30:28.290 --> 0:30:31.600  
Duncan K. Makori  
OK, so I will do your quick sanity and then confirm for that portion.

0:30:31.730 --> 0:30:34.470  
Duncan K. Makori  
The final set is tomorrow, as we said.

0:30:41.780 --> 0:30:43.0  
Ngula Wambua  
Thank you for that Raja.

0:30:43.10 --> 0:30:46.520  
Ngula Wambua  
Considering this deployment, then there's S IT by intellect.

0:30:46.610 --> 0:30:48.100  
Ngula Wambua  
Then S IT by bank.

0:30:48.710 --> 0:30:52.780  
Ngula Wambua  
Are you able to give us the timeline when it will be deployed tomorrow?

0:30:52.850 --> 0:30:57.880  
Ngula Wambua  
Is it early in the morning so that sanity checks can't take place by both teams?

0:30:57.930 --> 0:31:3.690  
Ngula Wambua  
Then we can make sure that teams are able to start testing from the day after tomorrow.

0:31:4.860 --> 0:31:14.290  
Duncan K. Makori  
That will be deploying it at close update tomorrow and then we will be validating it pull up because the daytime, the testing is going on, we will not be able to do that.

0:31:14.900 --> 0:31:25.170  
Duncan K. Makori  
But usually we take a a rule for deploying it end of day and then we will do a quick validation then it will be available for that testers next day.

0:31:25.240 --> 0:31:28.30  
Duncan K. Makori  
Otherwise, we have to stop the testing for the deployment.

0:31:36.690 --> 0:31:37.380  
Ngula Wambua  
That's not it.

0:31:37.450 --> 0:31:39.340  
Ngula Wambua  
But I'd like to point out chair.

0:31:39.550 --> 0:31:48.430  
Ngula Wambua  
Ohh, getting the intellect executives at Homewood once this deployment is done, that's when we will be.

0:31:49.0 --> 0:31:57.990  
Ngula Wambua  
That's when it will be entirely possible for us to do the end to end testing now of the migrated customers.

0:31:59.420 --> 0:32:15.300  
Ngula Wambua  
Right now I've been doing sunny checks and correcting issues where they are, but once the login flow is put in place, sanity checks done, that's when we'll be able to test all the test cases that relate to migrated customer and give feedback.

0:32:16.210 --> 0:32:27.80  
Ngula Wambua  
So it will require exacted effort and also a lot of sacrifice, which means no weekend considering the new delivery time like that has been set.

0:32:31.470 --> 0:32:38.320  
Sally Chege  
You know that that that's noted the what did the Raja say about the timeline or is it by end of this week?

0:32:42.370 --> 0:32:43.390  
Duncan K. Makori  
By end of day tomorrow.

0:32:44.430 --> 0:32:45.860  
Sally Chege  
By end of day tomorrow.

0:32:50.120 --> 0:32:50.340  
Ngula Wambua  
Yeah.

0:32:45.870 --> 0:32:55.310  
Sally Chege  
Tomorrow is a OK by end of day Wednesday, OK, so hopefully we are ready to do to commence the testing as soon as the the deployment is done.

0:32:56.670 --> 0:33:2.390  
Ngula Wambua  
Deployment is done so we take Thursday as a sanity check engagement.

0:33:3.50 --> 0:33:3.490  
Sally Chege  
Umm.

0:33:2.850 --> 0:33:12.860  
Ngula Wambua  
If those sanity checks pass, the earliest we can start will testing is either evening on Thursday or Friday, which means we will not have a weekend.

0:33:14.190 --> 0:33:15.890  
Sally Chege  
And OK.

0:33:15.230 --> 0:33:15.900  
Ngula Wambua  
Yeah.

0:33:15.950 --> 0:33:17.930  
Ngula Wambua  
And we don't expect to have a weekend.

0:33:18.620 --> 0:33:18.920  
Sally Chege  
New.

0:33:19.910 --> 0:33:20.320  
Sally Chege  
OK.

0:33:20.330 --> 0:33:21.560  
Sally Chege  
Yeah, that's timelines.

0:33:21.570 --> 0:33:28.450  
Sally Chege  
But I think if everybody puts in the effort required, we should be able to to meet those timelines.

0:33:34.10 --> 0:33:34.850  
Ngula Wambua  
Yes indeed, chair.

0:33:37.180 --> 0:33:38.620  
Sally Chege  
OK, you proceed.

0:33:43.250 --> 0:33:43.410  
Sally Chege  
As.

0:33:39.780 --> 0:33:43.530  
Ngula Wambua  
Yes, I'll continue with the presentation and have my.

0:33:45.420 --> 0:33:49.540  
Sally Chege  
As you move to the next night, we can get Isaac to I see his hand is up.

0:33:50.770 --> 0:33:51.580  
Isaac Owilla  
Yeah, I do.

0:33:52.230 --> 0:33:52.540  
Isaac Owilla  
Thanks.

0:33:52.550 --> 0:33:52.840  
Isaac Owilla  
Yeah.

0:33:52.850 --> 0:34:0.200  
Isaac Owilla  
I just had that clarification that I needed from Gula, so if we are doing the first migration, Golan and we are migrating.

0:34:2.420 --> 0:34:3.510  
Isaac Owilla  
The clients in faces.

0:34:5.430 --> 0:34:9.560  
Isaac Owilla  
Why don't we just start the end to end with the migrated customers?

0:34:12.550 --> 0:34:12.740  
Sally Chege  
That's.

0:34:12.330 --> 0:34:12.760  
Ngula Wambua  
I'll.

0:34:12.810 --> 0:34:15.760  
Ngula Wambua  
I'll quickly jump to the next slide.

0:34:15.810 --> 0:34:22.370  
Ngula Wambua  
We have approximately almost 3000 test cases to execute so.

0:34:24.580 --> 0:34:32.600  
Ngula Wambua  
If if we start testing right now, we'll restart again once we get the login process cause it has to be end to end.

0:34:35.530 --> 0:34:46.450  
Ngula Wambua  
So that's why we are doing sanity checks first so that we confirm everything is working, then we do a deep dive because they regression testing is expected to make sure that the system is stable enough.

0:34:47.370 --> 0:34:48.960  
Ngula Wambua  
Uh, take care of the migrated data.

0:34:49.800 --> 0:34:56.330  
Ngula Wambua  
The issues we could start with 30 now and try and then we stop in the middle of the day tomorrow to restart again.

0:34:58.120 --> 0:35:1.50  
Ngula Wambua  
So we've gone through the process together with the team.

0:35:1.400 --> 0:35:5.930  
Ngula Wambua  
We've looked at the possibility of kicking it off now said.

0:35:5.980 --> 0:35:21.0  
Ngula Wambua  
Let's do it's a similar test, but not being recorded in test rail where we do end to end sanity checks to confirm that the data that has been migrated decided well and we've been raising issues and the intellect team has been sorting that out.

0:35:25.290 --> 0:35:26.30  
Ngula Wambua  
I hope that's clear.

0:35:25.260 --> 0:35:28.40  
Isaac Owilla  
OK, no understood. Listen.

0:35:40.860 --> 0:35:42.80  
Ngula Wambua  
Yeah, we may proceed.

0:35:44.250 --> 0:35:44.950  
Sally Chege  
Yes, please do.

0:35:46.450 --> 0:35:51.220  
Ngula Wambua  
OK, so so I'm not deep into this because it has been discussed.

0:35:51.270 --> 0:35:55.940  
Ngula Wambua  
93.87 is the current uh.

0:35:55.980 --> 0:36:7.880  
Ngula Wambua  
It's is, is is the current development delivery rate with some issues having been raised and some of the deployments are being taken back to to be worked on.

0:36:8.730 --> 0:36:15.0  
Ngula Wambua  
So intellect is testing 0.24 and priority one and two items.

0:36:15.10 --> 0:36:30.410  
Ngula Wambua  
The cover 1.04%, so I'd like to confirm that statutory inquiries and payments, while also uh delivered on 11th of October, today's 24th of October.

0:36:30.580 --> 0:36:39.770  
Ngula Wambua  
So part of what happened is after they intellect deliver, they did sanity checks, then handed over to the bank on 11th of October.

0:36:39.880 --> 0:37:3.720  
Ngula Wambua  
Where Father sanity checks while done and it was only confirmed yesterday that out of what has been delivered send send it checks had passed not for the entire population, but for a bit of this population and allow Duncan to talk to those two items that were delivered on the 11th of October and where we are at at this point in time over to you, Duncan.

0:37:10.380 --> 0:37:11.920  
Duncan K. Makori  
That, that, that, that, that's ngula.

0:37:11.930 --> 0:37:15.50  
Duncan K. Makori  
Yeah, I confirmed that is the status.

0:37:15.60 --> 0:37:22.590  
Duncan K. Makori  
So what what I would want maybe to request the the Raja and team is because as we deliver the pending.

0:37:23.260 --> 0:37:24.620  
Duncan K. Makori  
A.

0:37:24.740 --> 0:37:29.600  
Duncan K. Makori  
A functionalities I think we've been given, the timelines that we are working with.

0:37:29.610 --> 0:37:41.70  
Duncan K. Makori  
We need to make sure that you know the posts post deployment issues are quickly resolved for us to achieve the 6th of November.

0:37:42.500 --> 0:37:48.970  
Duncan K. Makori  
The thanks angle and what would really help is there are some deliveries for 31st Raja.

0:37:48.980 --> 0:37:55.940  
Duncan K. Makori  
If if, you could, if you could, is it possible to prepone those deliveries, it would give us time to test it.

0:37:55.950 --> 0:37:57.720  
Duncan K. Makori  
And if there are any issues, they can be fixed.

0:37:58.820 --> 0:38:0.890  
Duncan K. Makori  
No statutory is done.

0:38:1.180 --> 0:38:4.870  
Duncan K. Makori  
That report is important that I can try to push it very clear.

0:38:5.160 --> 0:38:6.850  
Duncan K. Makori  
It's that that would really help.

0:38:6.890 --> 0:38:8.870  
Duncan K. Makori  
So there are all 31st, 31st, 31st.

0:38:8.880 --> 0:38:12.330  
Duncan K. Makori  
If would deliver it early, even CNR will be delivered on 20th.

0:38:12.340 --> 0:38:13.70  
Duncan K. Makori  
That would really help.

0:38:14.850 --> 0:38:15.240  
Duncan K. Makori  
Yeah.

0:38:15.290 --> 0:38:18.280  
Duncan K. Makori  
And on service request it is not a Big Bang release right?

0:38:18.290 --> 0:38:25.720  
Duncan K. Makori  
So service request has almost 27 to 30 service request and from what I understand half of them have been delivered right?

0:38:25.730 --> 0:38:27.630  
Duncan K. Makori  
So can we track that?

0:38:27.640 --> 0:38:30.970  
Duncan K. Makori  
And we say OK, out of this service request this, these are delivered.

0:38:30.980 --> 0:38:34.430  
Duncan K. Makori  
So they could be part of N6 pilot.

0:38:35.430 --> 0:38:40.480  
Duncan K. Makori  
You know this service request of PDF items OK, actual service request.

0:38:40.550 --> 0:38:44.340  
Duncan K. Makori  
Those things are already configured to be yes, that that thing has already there.

0:38:45.260 --> 0:38:51.70  
Duncan K. Makori  
Well, it's to be serving configured OK, so I think it's right now say this is particularly on that media.

0:38:51.160 --> 0:38:56.390  
Duncan K. Makori  
So if you could, if you could prepare that, we should be good for #6 by a couple of days.

0:38:57.20 --> 0:38:58.590  
Duncan K. Makori  
I have two points here to say.

0:38:58.600 --> 0:39:5.80  
Duncan K. Makori  
Maybe at this bottom one is that Clr service and prepaid card top up prepaid card onboarding services.

0:39:6.310 --> 0:39:9.300  
Duncan K. Makori  
This prepaid card onboarding service is still your stop service.

0:39:12.170 --> 0:39:25.370  
Duncan K. Makori  
We don't have the real services because the reason being why you are asking you whenever we get the real service, we get to know a lot of challenges because we are in the pilot run, then we should not have the stop button.

0:39:25.380 --> 0:39:26.230  
Duncan K. Makori  
We should be real time.

0:39:28.290 --> 0:39:29.580  
Duncan K. Makori  
Yeah, because multiple.

0:39:29.630 --> 0:39:30.840  
Duncan K. Makori  
See now it will work.

0:39:30.850 --> 0:39:31.700  
Duncan K. Makori  
It is standard stuff.

0:39:31.980 --> 0:39:32.380  
Duncan K. Makori  
You're right.

0:39:32.390 --> 0:39:33.700  
Duncan K. Makori  
So, Duncan, why stop?

0:39:33.790 --> 0:39:35.400  
Duncan K. Makori  
It will be the the bug.

0:39:35.410 --> 0:39:43.940  
Duncan K. Makori  
Can the the the the back end APIs are not ready for this so that that's OK, Raja, they're they're not available Sachin.

0:39:43.950 --> 0:39:55.0  
Duncan K. Makori  
So to contact that offline, there a lot of sample yes, because this is the problem because we again went up doing a lot of things when it runs because we might keep adding some data will change real time.

0:39:55.10 --> 0:39:56.160  
Duncan K. Makori  
We don't know what kind of data.

0:39:56.170 --> 0:39:57.620  
Duncan K. Makori  
If you not dynamically.

0:40:0.530 --> 0:40:2.490  
Duncan K. Makori  
It takes something and confirm this.

0:40:2.500 --> 0:40:2.700  
Duncan K. Makori  
Yeah.

0:40:2.710 --> 0:40:3.760  
Duncan K. Makori  
So that that's OK, Raja.

0:40:3.770 --> 0:40:10.640  
Duncan K. Makori  
That's a that's better, but we we made sure that we we mocked as close as to what will eventually be there.

0:40:10.700 --> 0:40:12.930  
Duncan K. Makori  
So that that, that that's that's another.

0:40:13.200 --> 0:40:14.990  
Duncan K. Makori  
So from this we looks like prepaid card.

0:40:15.0 --> 0:40:18.610  
Duncan K. Makori  
We need to touch touch base after this meeting and agree on the way forward.

0:40:18.620 --> 0:40:29.990  
Duncan K. Makori  
Rest and you don't see any issues and also we have for the transactions still have the service that's going on for a weekend and needs to know when it will be get closed so that we can take this item.

0:40:30.40 --> 0:40:39.610  
Duncan K. Makori  
These two will get slightly on impact as soon as we conclude this, then we can let you know the clean up there for it, OK? OK.

0:40:41.770 --> 0:40:42.10  
Sally Chege  
Yes.

0:40:42.20 --> 0:40:52.110  
Sally Chege  
So are we saying that it is not possible to complete the process with a mock API because the prepaid card top up issue has always been that the API is not available?

0:40:53.550 --> 0:41:2.120  
Duncan K. Makori  
No, I think what Raja is raising the chair is that there's a risk in case there's a deviation when the real API comes in.

0:41:2.610 --> 0:41:2.920  
Sally Chege  
OK.

0:41:2.570 --> 0:41:13.640  
Duncan K. Makori  
But I guess that will have to take it at that point in time, but I we we made sure that the the the mocked API is as close as to what we like.

0:41:13.650 --> 0:41:15.820  
Duncan K. Makori  
We don't expect deviation.

0:41:17.780 --> 0:41:20.440  
Sally Chege  
OK, so when do we, when does it come out of this?

0:41:20.700 --> 0:41:25.870  
Sally Chege  
And and you know schedule when when do we say that we have achieved it?

0:41:30.970 --> 0:41:31.180  
Duncan K. Makori  
You're.

0:41:25.880 --> 0:41:33.540  
Sally Chege  
Is it when the relay API is provided or is it once a intellect match it to the mock API?

0:41:34.540 --> 0:41:38.370  
Duncan K. Makori  
When intellect matches this to the mocked up, yeah, we we we should be good.

0:41:40.740 --> 0:41:41.150  
Duncan K. Makori  
I'm here.

0:41:44.590 --> 0:41:44.890  
Duncan K. Makori  
Correct.

0:41:40.80 --> 0:41:45.800  
Sally Chege  
OK, so as far as we are concerned then there shouldn't be a problem on, on, on the intellect side?

0:41:46.640 --> 0:41:47.230  
Duncan K. Makori  
That's correct.

0:41:50.580 --> 0:41:59.770  
Sally Chege  
OK, so Raja, it sounds to me like you will be able to deliver this on time for as long as you're working with the original more KPA that you were given.

0:42:1.330 --> 0:42:1.870  
Sally Chege  
Is that correct?

0:42:6.640 --> 0:42:8.750  
Duncan K. Makori  
Sally, this is the experience we have.

0:42:8.780 --> 0:42:12.730  
Duncan K. Makori  
Even in the past, the mark and real comes there is always a lot of rework.

0:42:12.740 --> 0:42:13.590  
Duncan K. Makori  
We have to end up.

0:42:13.600 --> 0:42:23.950  
Duncan K. Makori  
OK, let's let's have align with the ankle and let's see how all right, so you have to do the same as trade finance, Sachin.

0:42:23.960 --> 0:42:25.60  
Duncan K. Makori  
That's what I'm trying to say.

0:42:25.130 --> 0:42:30.620  
Duncan K. Makori  
So even in the past also give did when it comes to real services, we end up in redoing a lot of things.

0:42:31.250 --> 0:42:31.600  
Duncan K. Makori  
OK.

0:42:31.610 --> 0:42:44.380  
Duncan K. Makori  
So it's not, yeah, so so we understand when we do it, there would be changed similar to trade finance and they actually built it right now it's more so that one we have we have taken note of that for prepaid card.

0:42:44.570 --> 0:42:53.70  
Duncan K. Makori  
Even if I, I cannot even onboard another temporary garden for me to test is only one one card.

0:42:53.330 --> 0:42:57.300  
Duncan K. Makori  
I have some challenges in that has OK, we'll discuss this.

0:42:57.480 --> 0:42:58.480  
Duncan K. Makori  
Let's just no.

0:42:59.480 --> 0:43:0.750  
Sally Chege  
OK, OK.

0:42:58.770 --> 0:43:6.450  
Duncan K. Makori  
It says Ponce, we'll see, you know, service as well as the prepaid, but let's target room to to I I don't think this dates are non-negotiable.

0:43:6.460 --> 0:43:12.310  
Duncan K. Makori  
We'll find out that the way out out of this, let me see you also give us good time, right for us to validate.

0:43:12.320 --> 0:43:14.610  
Duncan K. Makori  
Yes, yes, yes and also.

0:43:13.980 --> 0:43:14.970  
Sally Chege  
OK, OK.

0:43:14.980 --> 0:43:21.80  
Sally Chege  
And take it offline and then you will advise us on on the best way forward, get back to you ngula.

0:43:24.360 --> 0:43:36.260  
Ngula Wambua  
I think your chip just to confirm so that we can close the issue and statutory so for statutory we can confirm that K area and then a check for working.

0:43:38.130 --> 0:43:39.30  
Ngula Wambua  
Duncan Raja.

0:43:42.900 --> 0:43:43.90  
Duncan K. Makori  
You know.

0:43:44.310 --> 0:43:47.600  
Duncan K. Makori  
Yeah, we we have provided that uh services already.

0:43:48.70 --> 0:43:53.900  
Duncan K. Makori  
So we tested and then we shared the screenshot and then reassigned in the test drive on 11th of October.

0:43:55.200 --> 0:43:55.480  
Ngula Wambua  
OK.

0:43:54.370 --> 0:44:2.820  
Duncan K. Makori  
I think further it was validated by the bank IT team and they have confirmed to the testing team since, correct, correct.

0:44:3.110 --> 0:44:4.0  
Duncan K. Makori  
That's correct.

0:44:4.970 --> 0:44:5.660  
Duncan K. Makori  
That's the position.

0:44:5.510 --> 0:44:5.810  
Ngula Wambua  
E it's.

0:44:7.840 --> 0:44:8.390  
Ngula Wambua  
OK.

0:44:8.400 --> 0:44:8.930  
Ngula Wambua  
Thank you.

0:44:8.940 --> 0:44:13.210  
Ngula Wambua  
And for utilities other than all of them are provided.

0:44:13.220 --> 0:44:16.600  
Ngula Wambua  
Can you confirm for Kenya power and Safaricom?

0:44:19.150 --> 0:44:19.850  
Ngula Wambua  
As villas.

0:44:24.710 --> 0:44:26.470  
Duncan K. Makori  
Looks like there are five.

0:44:26.480 --> 0:44:28.140  
Duncan K. Makori  
Be less that was already delivered.

0:44:28.230 --> 0:44:33.420  
Duncan K. Makori  
Two, I think there's a third party dependency bank team is working only.

0:44:33.480 --> 0:44:33.860  
Duncan K. Makori  
No, no, no.

0:44:33.870 --> 0:44:34.980  
Duncan K. Makori  
So that hasn't been told.

0:44:35.330 --> 0:44:37.840  
Duncan K. Makori  
There is no validation, so this is different.

0:44:39.110 --> 0:44:39.960  
Duncan K. Makori  
They're PLC on.

0:44:39.970 --> 0:44:41.300  
Duncan K. Makori  
OK, OK.

0:44:41.770 --> 0:44:48.430  
Duncan K. Makori  
And six services, which was earlier was with the because it's the dynamic form.

0:44:48.820 --> 0:45:2.910  
Duncan K. Makori  
OK, so signal services which was expected to have the validation, but we understand that the validation is not required now, OK, it's not a challenge here is on the there is no validation.

0:45:2.920 --> 0:45:4.90  
Duncan K. Makori  
How those fields can be?

0:45:6.40 --> 0:45:9.460  
Duncan K. Makori  
Displayed for the customers to move forward.

0:45:10.20 --> 0:45:13.880  
Duncan K. Makori  
OK, there is a request like to have these things handled.

0:45:13.890 --> 0:45:21.310  
Duncan K. Makori  
The static a statistic static data so that some two to three things are required for all the services.

0:45:21.320 --> 0:45:21.650  
Duncan K. Makori  
Correct.

0:45:22.460 --> 0:45:23.20  
Duncan K. Makori  
That's correct.

0:45:23.30 --> 0:45:30.830  
Duncan K. Makori  
Three fields not failed based on the services for all services is 3 common fields correct?

0:45:30.870 --> 0:45:33.400  
Duncan K. Makori  
So that was the suggestions provided.

0:45:33.410 --> 0:45:35.100  
Duncan K. Makori  
So we have to check that particular.

0:45:36.440 --> 0:45:36.900  
Ngula Wambua  
Thank you.

0:45:38.10 --> 0:45:41.100  
Ngula Wambua  
And CNR shall be delivered on 20th October.

0:45:42.100 --> 0:45:42.700  
Duncan K. Makori  
So the the.

0:45:41.390 --> 0:45:42.700  
Ngula Wambua  
Those are the three clarifications.

0:45:43.660 --> 0:45:43.930  
Duncan K. Makori  
Yeah.

0:45:43.940 --> 0:45:45.30  
Duncan K. Makori  
See you not call just now.

0:45:45.40 --> 0:45:53.580  
Duncan K. Makori  
We discussed there is a service that we hosting services are I mean challenges that needs to be come out for us to proceed.

0:45:53.670 --> 0:45:59.870  
Duncan K. Makori  
OK, this one and prepaid card Duncan and myself will review this offline and come back to.

0:46:6.600 --> 0:46:7.70  
Ngula Wambua  
Thank you.

0:46:7.120 --> 0:46:15.50  
Ngula Wambua  
It's so chat I'd like us to note that scenario for 20th of October is still under discussion and may not be delivered.

0:46:15.520 --> 0:46:18.230  
Ngula Wambua  
If I may continue, I say Amit has is under.

0:46:19.660 --> 0:46:20.170  
Amit Gupta - COO (Intellect) (Guest)  
Yeah.

0:46:20.180 --> 0:46:38.380  
Amit Gupta - COO (Intellect) (Guest)  
No, I just wanted to highlight again this CR, I'm seeing something is going in December also, I don't know how critical is that when why we are having something for the December that's ensure that they all go live customer migration all done, we can service request PDR is that they're December.

0:46:41.0 --> 0:46:43.490  
Amit Gupta - COO (Intellect) (Guest)  
But I just so far everything was September and October.

0:46:46.360 --> 0:46:47.640  
Duncan K. Makori  
It's not no service.

0:46:43.500 --> 0:46:48.550  
Amit Gupta - COO (Intellect) (Guest)  
Why it is going into December and why this has critical?

0:46:49.840 --> 0:46:51.290  
Duncan K. Makori  
Yeah, service request C.

0:46:51.300 --> 0:46:52.340  
Duncan K. Makori  
Uh, really.

0:46:52.350 --> 0:47:6.230  
Duncan K. Makori  
R item the actual service request what we have that has been delivered and all the service request to that comes as part of the PDR is also configured for the team bank to proceed on that.

0:47:6.660 --> 0:47:8.830  
Duncan K. Makori  
This is a particular change related things.

0:47:8.840 --> 0:47:14.470  
Duncan K. Makori  
So those things we pop separately, nothing to do with the service request functionality is pointed.

0:47:15.950 --> 0:47:17.420  
Amit Gupta - COO (Intellect) (Guest)  
So what is this? 30th December?

0:47:17.430 --> 0:47:24.310  
Amit Gupta - COO (Intellect) (Guest)  
Then what you are delivering on 30th December, when most of the people will be on New year holidays and all.

0:47:27.640 --> 0:47:30.90  
Amit Gupta - COO (Intellect) (Guest)  
I'm not comfortable with that date or the changes.

0:47:30.100 --> 0:47:30.750  
Amit Gupta - COO (Intellect) (Guest)  
I mean chair.

0:47:30.760 --> 0:47:32.730  
Amit Gupta - COO (Intellect) (Guest)  
I'll leave it on your decision.

0:47:33.160 --> 0:47:34.370  
Amit Gupta - COO (Intellect) (Guest)  
How critical is that?

0:47:34.380 --> 0:47:38.770  
Amit Gupta - COO (Intellect) (Guest)  
Because we are tracking out of this, it can be PGL item, it can be post, go live.

0:47:39.160 --> 0:47:40.870  
Amit Gupta - COO (Intellect) (Guest)  
But why we are tracking here?

0:47:41.40 --> 0:47:42.500  
Amit Gupta - COO (Intellect) (Guest)  
I mean, that's why it's so critical.

0:47:47.570 --> 0:47:56.490  
Sally Chege  
Yeah, we'll check that date and in the next submission we should have agreed on on on whether it was supposed to come in earlier or what the status was.

0:47:57.460 --> 0:47:59.890  
Sally Chege  
I need to refresh my mind on why we settled on that date.

0:48:2.90 --> 0:48:2.460  
Amit Gupta - COO (Intellect) (Guest)  
OK.

0:48:2.470 --> 0:48:2.800  
Amit Gupta - COO (Intellect) (Guest)  
Thank you.

0:48:6.600 --> 0:48:7.320  
Sally Chege  
OK, Golan.

0:48:8.960 --> 0:48:9.250  
Ngula Wambua  
OK.

0:48:9.260 --> 0:48:9.850  
Ngula Wambua  
Thank you.

0:48:9.900 --> 0:48:12.370  
Ngula Wambua  
So I'll just comment on that chair.

0:48:12.380 --> 0:48:14.130  
Ngula Wambua  
We had given several items.

0:48:14.140 --> 0:48:24.10  
Ngula Wambua  
We prioritized items that were priority one and for us to go live with the the pilot customers and also with several customers.

0:48:24.360 --> 0:48:53.120  
Ngula Wambua  
And then based on that intellect or does this to also prior to to position what is priority to then we give intellect time to go in and look at the development effort and these are dates that Roger come back with our expectation and drive was for most of the items like a meters indicated to come in earlier but this based on the development effort reviewed by intellect these are the dates we were given.

0:48:56.190 --> 0:48:58.30  
Amit Gupta - COO (Intellect) (Guest)  
Yeah, ngula, that's what I'm highlighting.

0:48:58.40 --> 0:49:0.60  
Amit Gupta - COO (Intellect) (Guest)  
These are the changes why we are taking now.

0:49:0.70 --> 0:49:6.740  
Amit Gupta - COO (Intellect) (Guest)  
I mean, we can we can close that the development job I wanted to close it out by 31st October if 31st October.

0:49:6.750 --> 0:49:9.720  
Amit Gupta - COO (Intellect) (Guest)  
Yes, per this list look like is that the last releases are coming.

0:49:9.870 --> 0:49:11.920  
Amit Gupta - COO (Intellect) (Guest)  
Let's close it out one, I think.

0:49:11.930 --> 0:49:12.500  
Amit Gupta - COO (Intellect) (Guest)  
TBD.

0:49:12.510 --> 0:49:14.260  
Amit Gupta - COO (Intellect) (Guest)  
I can see three item are TBD.

0:49:14.310 --> 0:49:16.700  
Amit Gupta - COO (Intellect) (Guest)  
Two item are TBD and one is 30th December.

0:49:16.810 --> 0:49:18.720  
Amit Gupta - COO (Intellect) (Guest)  
Let's take it separately out of this project.

0:49:20.820 --> 0:49:21.860  
Ngula Wambua  
OK, understood.

0:49:23.310 --> 0:49:26.940  
Amit Gupta - COO (Intellect) (Guest)  
Because you will be once in production, you are doing customer migration.

0:49:27.170 --> 0:49:42.730  
Amit Gupta - COO (Intellect) (Guest)  
There'll be a definitely you need a support attention towards those customers so that they're experience is better it we have to ensure that your customer who's using the new product should get the better experience and any issue comes you need that the team to support you turnaround time should be better.

0:49:42.860 --> 0:49:44.330  
Amit Gupta - COO (Intellect) (Guest)  
So that resolve their problems.

0:49:44.560 --> 0:49:58.370  
Amit Gupta - COO (Intellect) (Guest)  
So I I suggest that when you are planning toward the migrated customer to start using the system, there should be Raja and Team will put that Muthu will put that the team who will be supporting and you know ensuring that they don't face any issues.

0:49:59.560 --> 0:50:3.200  
Amit Gupta - COO (Intellect) (Guest)  
So just think about it and then this all can be taken anyway.

0:50:3.210 --> 0:50:5.20  
Amit Gupta - COO (Intellect) (Guest)  
It's a PDR, so it is already separate.

0:50:7.810 --> 0:50:8.220  
Ngula Wambua  
OK.

0:50:8.290 --> 0:50:8.850  
Ngula Wambua  
Thank you.

0:50:9.270 --> 0:50:9.930  
Ngula Wambua  
Thank you for that.

0:50:9.940 --> 0:50:11.870  
Ngula Wambua  
Feedback with a chair.

0:50:11.930 --> 0:50:13.690  
Ngula Wambua  
I'll continue and.

0:50:15.360 --> 0:50:17.940  
Isaac Owilla  
So can I just ask a question before Angular continues?

0:50:18.750 --> 0:50:19.430  
Sally Chege  
Yes you can.

0:50:20.260 --> 0:50:20.890  
Isaac Owilla  
I meant to do.

0:50:20.900 --> 0:50:28.510  
Isaac Owilla  
Do we have separate teams for production support and they'll ones handling the migration or it's the same team that will be handling production support?

0:50:30.590 --> 0:50:30.960  
Sally Chege  
OK.

0:50:29.730 --> 0:50:36.880  
Amit Gupta - COO (Intellect) (Guest)  
And or we have one implementation team who's engaged right now and they will continue and provide you support till the system gets stable.

0:50:37.10 --> 0:50:38.170  
Amit Gupta - COO (Intellect) (Guest)  
But we will initiate that.

0:50:38.180 --> 0:50:45.200  
Amit Gupta - COO (Intellect) (Guest)  
The AMC team also along with that, that is the another point which I want to discuss like you are already technical, go live, you're already doing that.

0:50:45.210 --> 0:50:49.560  
Amit Gupta - COO (Intellect) (Guest)  
The customer migration because there is nothing as a pilot for us, it's already production.

0:50:49.570 --> 0:51:1.210  
Amit Gupta - COO (Intellect) (Guest)  
Customer migrated your warranty start and once the warranty and then the NPC team take over from there so Raja and Team will hand over to the AMC team and AMC team will act on that and we will train you.

0:51:1.220 --> 0:51:5.110  
Amit Gupta - COO (Intellect) (Guest)  
One ticketing system is there, which we called IT service now in service.

0:51:5.120 --> 0:51:10.820  
Amit Gupta - COO (Intellect) (Guest)  
Now you can log the ticket so that is that the arrangement is already has been signed as part of the overall contract.

0:51:11.850 --> 0:51:15.220  
Amit Gupta - COO (Intellect) (Guest)  
Apart from that, there is a hypercare support we provided.

0:51:15.530 --> 0:51:26.420  
Amit Gupta - COO (Intellect) (Guest)  
I think Muthu try to present in some two month back or three month time back when teams had suggested Julius suggested that we will take it up while we will be in a production and all.

0:51:26.710 --> 0:51:29.400  
Amit Gupta - COO (Intellect) (Guest)  
So I think maybe I'll ask team to present that as well.

0:51:29.750 --> 0:51:33.610  
Amit Gupta - COO (Intellect) (Guest)  
So you can decide whether you wanted to adopt that services or not.

0:51:33.730 --> 0:51:36.110  
Amit Gupta - COO (Intellect) (Guest)  
That will be very dedicated on site.

0:51:36.120 --> 0:51:40.730  
Amit Gupta - COO (Intellect) (Guest)  
Offshore team combination will help you to manage the the you know production issues better.

0:51:43.140 --> 0:51:43.510  
Isaac Owilla  
OK.

0:51:43.400 --> 0:51:43.980  
Amit Gupta - COO (Intellect) (Guest)  
So we have a.

0:51:43.520 --> 0:51:45.840  
Isaac Owilla  
But I assume there's a transition period there.

0:51:47.90 --> 0:51:47.600  
Amit Gupta - COO (Intellect) (Guest)  
That's right.

0:51:47.610 --> 0:51:58.980  
Amit Gupta - COO (Intellect) (Guest)  
During warranty, they will ensure that AMC team get the A plugin into this as well as they will transition and they will explain them what all configuration has been done specific to the NCBA.

0:52:3.310 --> 0:52:3.720  
Isaac Owilla  
OK.

0:52:3.830 --> 0:52:5.520  
Isaac Owilla  
And ngula concurrent. Thanks.

0:52:6.910 --> 0:52:7.500  
Ngula Wambua  
Thank you.

0:52:7.930 --> 0:52:17.560  
Ngula Wambua  
So this slide, I'll skip it because it just talks to what has been delivered and what is ongoing and we've already discussed it.

0:52:17.670 --> 0:52:19.220  
Ngula Wambua  
This is the UAT cycle.

0:52:19.230 --> 0:52:24.700  
Ngula Wambua  
You'll notice a that initially we had 100% coverage.

0:52:24.790 --> 0:52:34.20  
Ngula Wambua  
This slightly changed and our pass rate also changed based on the utility payments coming in, which was about 400 test cases.

0:52:34.550 --> 0:52:47.600  
Ngula Wambua  
So as of today, we at about 83% pass rate and about 91% coverage because of adding the utility payments transactions.

0:52:50.280 --> 0:52:50.600  
Ngula Wambua  
We.

0:52:50.0 --> 0:52:52.290  
Duncan K. Makori  
Well, I just don't point here ohm.

0:52:57.910 --> 0:52:58.710  
Ngula Wambua  
Yes, the.

0:52:52.570 --> 0:53:2.190  
Duncan K. Makori  
I noticed that yesterday some 400 plus test cases are added OK one though we had the earlier the equality and the statutory earlier.

0:53:2.200 --> 0:53:11.810  
Duncan K. Makori  
Also, we had the test cases, however I noticed yesterday was update the test trial from 450 plus test cases are available here.

0:53:13.390 --> 0:53:14.220  
Ngula Wambua  
Yes, they.

0:53:13.570 --> 0:53:17.770  
Duncan K. Makori  
Once in a while we can cover this with the timelines what we have.

0:53:19.90 --> 0:53:31.750  
Ngula Wambua  
That Raja, when we do the calculations, we do not look at priority one and priority two items to get the the coverage and the pass rate until the item is released.

0:53:29.830 --> 0:53:36.780  
Duncan K. Makori  
No, the other, the other point is when you add 400 plus test cases you will pass rate will come down definitely.

0:53:37.760 --> 0:53:38.820  
Ngula Wambua  
That's what I said, Raja.

0:53:39.820 --> 0:53:47.30  
Ngula Wambua  
So it came down because of that ad and we are pushing to make sure we finish the utility payments which would take it back to 100.

0:53:47.500 --> 0:53:53.140  
Ngula Wambua  
And with fixing of issues, then we'd be able to get to a better pass rate, which is what we're pushing for.

0:53:57.560 --> 0:53:57.870  
Ngula Wambua  
Did you?

0:53:58.790 --> 0:54:3.50  
Ngula Wambua  
So we've spoken deeply about the data migration issues.

0:54:3.60 --> 0:54:5.530  
Ngula Wambua  
That's what is being discussed on this slide.

0:54:5.780 --> 0:54:7.930  
Ngula Wambua  
Cannon was available to discuss it.

0:54:8.440 --> 0:54:32.400  
Ngula Wambua  
The team has also deliberated on it, so a lot of deep into this the IT was also spoken about the data migration testing, which currently stands at 0% sanity checks have been done and we expect once we get the login flow and after sanity checks then we'll make sure we execute this with IT record time.

0:54:32.570 --> 0:54:53.390  
Ngula Wambua  
It requires sacrifice, and with the asking for all teams to be ready for that sacrifice, the bottom line of this is we truly, truly need a both the intellect and the NCBA technical teams to fix issues so that they can be tested and we can achieve their required pass rate so that dedication is already there.

0:54:53.400 --> 0:55:1.410  
Ngula Wambua  
We just need to step it up and we need to be able to talk to our teams, to know that they'll be a lot of work are coming.

0:55:1.460 --> 0:55:2.110  
Ngula Wambua  
We can't.

0:55:2.180 --> 0:55:8.230  
Ngula Wambua  
So that next week we are going for our approvals cause they've suggested go live.

0:55:8.240 --> 0:55:13.200  
Ngula Wambua  
And also as I meet as indicated, I would like to stop all development by 31st.

0:55:13.350 --> 0:55:27.710  
Ngula Wambua  
Ohh so if we are able to achieve everything this week and early next week then we should be able to go to our change Advisory Board and get approvals to uh to commence work to go to production.

0:55:30.720 --> 0:55:33.130  
Ngula Wambua  
This is the risk slide we've spoken about.

0:55:33.240 --> 0:55:39.690  
Ngula Wambua  
Almost all the risks here, so I'll skip it and I'll go to the decision slide kid decision.

0:55:39.820 --> 0:55:58.530  
Ngula Wambua  
We are still waiting for Muthu so Muthu as we prepare to go live will be looking forward to seeing you here together with the rest of the expats so that we can make sure we really Spence this tightly the data piece they send me extension of the data migration piece at Amit.

0:55:58.540 --> 0:55:59.600  
Ngula Wambua  
Thanks for the support.

0:55:59.660 --> 0:56:0.480  
Ngula Wambua  
You've confirmed that.

0:56:2.620 --> 0:56:10.920  
Ngula Wambua  
Cannon will be here with us until everything related to data is settled and they're comfortable with it, so thanks for that.

0:56:11.900 --> 0:56:17.710  
Ngula Wambua  
Version control will be an ongoing item because of our readiness to go to production.

0:56:17.760 --> 0:56:30.510  
Ngula Wambua  
Duncan is leading it from an overall perspective and we expect both technology housings to make sure that version controlling is is the ring fence technique so that we push it.

0:56:31.230 --> 0:56:42.40  
Ngula Wambua  
We've also spoken to the data migration piece, so most of the decisions that we needed to have been made will take a will give the meeting back to you here.

0:56:45.20 --> 0:56:45.450  
Sally Chege  
Yeah.

0:56:46.180 --> 0:56:46.600  
Sally Chege  
OK.

0:56:46.610 --> 0:56:46.990  
Sally Chege  
Thanks.

0:56:47.0 --> 0:56:51.310  
Sally Chege  
Thanks Ngula, and thanks everybody who has participated in this meeting.

0:56:51.660 --> 0:56:54.930  
Sally Chege  
I suppose our work is cut out in the coming week.

0:56:55.80 --> 0:57:10.600  
Sally Chege  
We have spoken about conclusion of the you know login flow and and and and the data migration and commencement of the data migration, sanity tests and ultimately the UAT is that associated with the new data.

0:57:12.440 --> 0:57:14.490  
Sally Chege  
And and you know, that's really the crux of it.

0:57:14.500 --> 0:57:19.170  
Sally Chege  
We hope that by Wednesday, as the intellect team has indicated, they will be able to deliver that.

0:57:19.420 --> 0:57:23.770  
Sally Chege  
So you know that log in flow so that we can commence the tests.

0:57:25.240 --> 0:57:35.750  
Sally Chege  
I think we have all agreed that we really would like to focus on on completion of the of the on the stop development by the end of October.

0:57:36.160 --> 0:57:41.150  
Sally Chege  
And so that we can be able to prepare ourselves for the go live date.

0:57:42.630 --> 0:57:43.80  
Sally Chege  
Yeah.

0:57:43.90 --> 0:57:49.900  
Sally Chege  
So it everything that needs to come in by the 31st of October needs to be fast tracked and and and it needs to happen.

0:57:50.30 --> 0:58:3.720  
Sally Chege  
So therefore, there are some decisions that need to be made and some discussions and decisions that need to be made around prepaid CNR and service requests, which is, you know, which has a 31st December date.

0:58:4.390 --> 0:58:12.820  
Sally Chege  
So we need to make sure that we have we have very good clarity on what we need to do our own those those three and functionalities.

0:58:13.220 --> 0:58:18.450  
Sally Chege  
So this week is really critical in in the foundation for the go.

0:58:18.460 --> 0:58:21.360  
Sally Chege  
No go decision that will should be coming in next week.

0:58:21.370 --> 0:58:22.30  
Sally Chege  
We are.

0:58:23.480 --> 0:58:29.10  
Sally Chege  
Determined to to go live around on or around November 6th.

0:58:29.460 --> 0:58:34.230  
Sally Chege  
Therefore, it's important that we can get everything out of the way as quickly as possible.

0:58:34.440 --> 0:58:41.570  
Sally Chege  
We do appreciate the comments that have been raised by meat around changing in the change.

0:58:41.890 --> 0:58:45.730  
Sally Chege  
Any changes that we are making towards what we had initially?

0:58:47.800 --> 0:58:56.130  
Sally Chege  
You know, highlighted as a our our request, so which what we had initially requested even though you know they had debates on either side on what that really means.

0:58:56.140 --> 0:59:1.590  
Sally Chege  
But I I think we're cognizant of that and and and we're we're really everybody wants to get off the line.

0:59:1.600 --> 0:59:6.790  
Sally Chege  
So it we know it's not in our interest to introduce any incremental changes.

0:59:7.180 --> 0:59:20.980  
Sally Chege  
There are a few other things that Cornelius needs to provide from a data perspective, and hopefully those can also be provided by end of day to day or latest tomorrow so that we can conclude on that on that exercise.

0:59:21.690 --> 0:59:22.220  
Sally Chege  
Yeah.

0:59:22.230 --> 0:59:25.180  
Sally Chege  
So yeah, so thanks everybody for your participation.

0:59:25.190 --> 0:59:33.360  
Sally Chege  
I think I will ask if there is any AOB and I can go around the room before we close.

0:59:34.450 --> 0:59:38.860  
Sally Chege  
Umm, in no particular order I see Daniel.

0:59:39.590 --> 0:59:40.790  
Sally Chege  
I mean, do you want to see something?

0:59:41.770 --> 0:59:42.560  
Amit Gupta - COO (Intellect) (Guest)  
Yeah, here.

0:59:42.630 --> 0:59:45.370  
Amit Gupta - COO (Intellect) (Guest)  
I just wanted to reassure you, Julius.

0:59:45.430 --> 0:59:50.600  
Amit Gupta - COO (Intellect) (Guest)  
And the entire project team of NCBA you have full of our support, right?

0:59:50.750 --> 0:59:54.440  
Amit Gupta - COO (Intellect) (Guest)  
Any time you see things are not going the way it is expected.

0:59:54.550 --> 0:59:58.820  
Amit Gupta - COO (Intellect) (Guest)  
Please give a call to Muthu or me or ping us on the WhatsApp or email.

0:59:59.10 --> 1:0:9.0  
Amit Gupta - COO (Intellect) (Guest)  
You will get immediate support from us, so I just wanted to assure you your goal live your objective of achieving the business goal are very critical and important for us.

1:0:9.0 --> 1:0:10.40  
Amit Gupta - COO (Intellect) (Guest)  
You'll get full support.

1:0:10.410 --> 1:0:14.330  
Amit Gupta - COO (Intellect) (Guest)  
I have a review with the team on a weekly basis with the larger team engineering team.

1:0:14.700 --> 1:0:21.560  
Amit Gupta - COO (Intellect) (Guest)  
We will also pass the the same message to them so that they are already on a high alert in terms of providing all the decommitment.

1:0:21.570 --> 1:0:25.960  
Amit Gupta - COO (Intellect) (Guest)  
What Raja has made on behalf of the entire team, that's all I just wanted.

1:0:25.510 --> 1:0:26.160  
Sally Chege  
You know.

1:0:26.600 --> 1:0:27.0  
Sally Chege  
Yeah.

1:0:27.10 --> 1:0:27.260  
Sally Chege  
Thank.

1:0:27.270 --> 1:0:30.980  
Sally Chege  
Thanks Amit for that reassurance and that commitment.

1:0:32.530 --> 1:0:43.280  
Sally Chege  
Yeah, we, we all appreciate the technology projects are not as easy and the fact that you are continuously monitoring this together with your team is also highly appreciated.

1:0:43.290 --> 1:0:47.420  
Sally Chege  
So we're all working together in a partnership, as we have said before.

1:0:47.690 --> 1:0:50.590  
Sally Chege  
And our goal is really, really to get the project over the line.

1:0:51.160 --> 1:1:5.830  
Sally Chege  
Uh, as you all know, we have been to the port several times to change the date and we do not want to go back there again because we both of us as partners begin to look like we are not 100% serious about the project.

1:1:6.810 --> 1:1:7.460  
Sally Chege  
OK.

1:1:7.730 --> 1:1:8.480  
Sally Chege  
Thanks for that.

1:1:8.490 --> 1:1:10.200  
Sally Chege  
So we'll go to Daniel.

1:1:10.210 --> 1:1:12.430  
Sally Chege  
Daniel, do you have an AOB very quickly?

1:1:13.820 --> 1:1:15.510  
Daniel M. Kariuki  
Uh, no addition from each other.

1:1:16.80 --> 1:1:16.710  
Sally Chege  
OK.

1:1:17.520 --> 1:1:20.460  
Sally Chege  
Duncan, Sachin Raja in that order.

1:1:22.420 --> 1:1:22.930  
Duncan K. Makori  
No, no.

1:1:22.940 --> 1:1:25.270  
Duncan K. Makori  
It be from myself and Sachin.

1:1:25.560 --> 1:1:27.770  
Duncan K. Makori  
Yeah, nothing from my end selling for.

1:1:27.780 --> 1:1:29.720  
Duncan K. Makori  
No thanks.

1:1:28.630 --> 1:1:29.980  
Sally Chege  
OK, Francis.

1:1:31.940 --> 1:1:33.100  
Francis Pillai  
Nothing from my side.

1:1:33.180 --> 1:1:33.500  
Francis Pillai  
Thank you.

1:1:34.330 --> 1:1:34.680  
Sally Chege  
Leonard.

1:1:38.540 --> 1:1:39.220  
Leonard L. Kerika  
Thank you, chair.

1:1:39.230 --> 1:1:41.810  
Leonard L. Kerika  
I think mine is just a short comment and.

1:1:43.730 --> 1:1:53.20  
Leonard L. Kerika  
And just wanted to request the the, the the team to really focus on stabilizing the 93% that we have in place already.

1:1:55.440 --> 1:2:10.210  
Leonard L. Kerika  
In terms of screen level changes, just fixing their matters arising or issues arising on their delivered solutions so that the application is stable enough for a go live on the November 6th.

1:2:10.770 --> 1:2:20.330  
Leonard L. Kerika  
If we need a sessions to really point ourselves to some of these issues, then we can pick that up after the call so far.

1:2:22.610 --> 1:2:27.480  
Leonard L. Kerika  
It's critical that we all are ready for go live on November 6.

1:2:27.590 --> 1:2:28.100  
Leonard L. Kerika  
Thank you, Jeff.

1:2:29.950 --> 1:2:31.350  
Sally Chege  
Raja cannon.

1:2:31.360 --> 1:2:32.120  
Sally Chege  
I hope you've had that.

1:2:33.550 --> 1:2:34.160  
Sally Chege  
Umm.

1:2:36.560 --> 1:2:36.960  
Sally Chege  
Ravi.

1:2:39.210 --> 1:2:40.850  
Ravikumar1 C  
And nothing more from my side.

1:2:40.860 --> 1:2:41.330  
Ravikumar1 C  
Thank you, Sally.

1:2:42.430 --> 1:2:44.370  
Sally Chege  
Then umm muthu.

1:2:48.560 --> 1:2:49.470  
Muthu  
Nothing. Nothing.

1:2:49.480 --> 1:2:50.840  
Muthu  
Uh terrasses right now.

1:2:52.590 --> 1:2:52.950  
Sally Chege  
Isaac.

1:2:54.860 --> 1:2:56.680  
Isaac Owilla  
Uh, I think you've covered it very well, Sally.

1:2:56.690 --> 1:3:0.130  
Isaac Owilla  
In your clothes, in your remarks, nothing to add.

1:3:1.230 --> 1:3:2.660  
Sally Chege  
OK, good luck.

1:3:2.810 --> 1:3:3.410  
Sally Chege  
Anything else?

1:3:5.900 --> 1:3:8.100  
Ngula Wambua  
Uh, a child?

1:3:9.140 --> 1:3:16.920  
Ngula Wambua  
I have two items, so number one is we have to change steer code that's planned for this Thursday.

1:3:17.830 --> 1:3:23.610  
Ngula Wambua  
With your permission chair together with our change steer Co members, I'll be cancelling that one.

1:3:25.320 --> 1:3:25.800  
Sally Chege  
That's OK.

1:3:25.580 --> 1:3:31.790  
Ngula Wambua  
So in light, in light of that, our next joint steerco is on 2nd of November.

1:3:32.160 --> 1:3:57.130  
Ngula Wambua  
That is four days prior to the plant go live, so we just, I I I wanted to share that so that we are all called me set up that fact and just to request that we get confirmation and meet together with the intellect team that would be able to drive this and get it over the line with the greatest quality.

1:3:58.430 --> 1:4:0.660  
Ngula Wambua  
So that's the number one.

1:4:0.710 --> 1:4:10.60  
Ngula Wambua  
Just getting that to confirmation that we are aligned on that date and we'll be pushing for it considering the number of times that we've had to change this as our change steerco.

1:4:10.490 --> 1:4:14.320  
Ngula Wambua  
So you quest for that then #2?

1:4:16.450 --> 1:4:17.70  
Ngula Wambua  
Was uh.

1:4:19.200 --> 1:4:26.110  
Ngula Wambua  
Number two was I think I've covered #2 by saying we'll be holding it on 2nd of February, which is close to 6th of February.

1:4:26.200 --> 1:4:29.0  
Ngula Wambua  
So, and I'd really like us to get that commitment.

1:4:29.200 --> 1:4:29.560  
Ngula Wambua  
Thank you.

1:4:30.200 --> 1:4:31.610  
Sally Chege  
2nd of November, you mean?

1:4:31.760 --> 1:4:32.830  
Sally Chege  
Yeah, not February.

1:4:34.320 --> 1:4:35.590  
Ngula Wambua  
The 2nd of November, yes.

1:4:37.410 --> 1:4:38.630  
Sally Chege  
So you would like a reaction.

1:4:39.820 --> 1:4:55.460  
Ngula Wambua  
Yes, that we are aligned that that date is achievable so that we don't have another issue where we sitting on 2nd of November and 6th of November seems not achievable though.

1:4:55.530 --> 1:5:0.380  
Ngula Wambua  
I mean to like that support from you and confirmation of achievability.

1:5:0.440 --> 1:5:11.750  
Muthu  
OK, Raja against this, the whatever gulaaa is highlighting, do we see any challenges from intellect point of view Raja because we we are speaking about this 6th and 8th of November for quite some time right now.

1:5:11.760 --> 1:5:15.640  
Muthu  
So are you seeing that any challenges from intellect point of view on this?

1:5:18.90 --> 1:5:19.120  
Duncan K. Makori  
Uh, normal.

1:5:19.390 --> 1:5:22.600  
Duncan K. Makori  
Unless and until any new changes are coming up or we are fine.

1:5:22.670 --> 1:5:29.370  
Duncan K. Makori  
But if it introduce any new changes then I see a risk or we have to take that as a post, go live items.

1:5:31.280 --> 1:5:31.520  
Muthu  
OK.

1:5:31.90 --> 1:5:32.930  
Duncan K. Makori  
They should not claim the try to club that.

1:5:32.940 --> 1:5:34.910  
Duncan K. Makori  
Otherwise, we will have the challenges.

1:5:36.140 --> 1:5:37.630  
Muthu  
So glad this is what it is.

1:5:37.690 --> 1:5:49.750  
Muthu  
So from intellect per say we are aligned OK, but Please ensure that from program but say there is no new requirement is getting added off, we should be governing this very very very clearly.

1:5:50.160 --> 1:5:53.70  
Muthu  
So there is no deviation on this specific this thing.

1:5:56.560 --> 1:6:4.660  
Ngula Wambua  
I like move too and I can confirm that unless the Rajan and team accept or change any change that's coming.

1:6:5.840 --> 1:6:18.540  
Ngula Wambua  
Is it being escalated that to me or the rest of the executives in NCBA is being revealed before it's accepted, so that has been the change ever since we said no more changes.

1:6:21.650 --> 1:6:22.150  
Sally Chege  
OK.

1:6:22.680 --> 1:6:23.300  
Sally Chege  
OK.

1:6:23.590 --> 1:6:24.20  
Sally Chege  
Thanks.

1:6:24.880 --> 1:6:33.20  
Sally Chege  
Umm, I believe that Amit had given his closing remarks and and therefore and I don't have anything else.

1:6:33.30 --> 1:6:36.240  
Sally Chege  
So I've just to say we all hands on deck this week.

1:6:37.490 --> 1:6:37.650  
Isaac Owilla  
Yeah.

1:6:36.630 --> 1:6:45.40  
Sally Chege  
We'll meet again on November the 2nd, which is round about the same time will be meeting internally to make the go.

1:6:45.50 --> 1:6:52.600  
Sally Chege  
No good decisions, so we should be very well aligned on both sides to ensure that we get the project over the line.

1:6:57.200 --> 1:6:57.380  
Isaac Owilla  
What?

1:7:0.310 --> 1:7:0.900  
Isaac Owilla  
Online.

1:6:53.170 --> 1:7:8.490  
Sally Chege  
So up until then, we keep talking if they need major issues and I need has told us we should SMS in if we need to or move to to to make sure that we remove any hurdles that have that are preventing us from progressing.

1:7:9.460 --> 1:7:11.850  
Sally Chege  
So without further ado, I will close the meeting.

1:7:12.860 --> 1:7:13.590  
Sally Chege  
Yeah.

1:7:13.640 --> 1:7:18.10  
Sally Chege  
And and wish you a good day and and good afternoon for for the team that sits in India.

1:7:19.560 --> 1:7:19.940  
Isaac Owilla  
Thank you.

1:7:21.280 --> 1:7:21.580  
Sally Chege  
Great.

1:7:21.200 --> 1:7:21.700  
Muthu  
Thank you, Jeff.

1:7:21.710 --> 1:7:22.80  
Ngula Wambua  
Thank you.

1:7:22.360 --> 1:7:22.660  
Duncan K. Makori  
Bar.

1:7:24.390 --> 1:7:24.870  
Ravikumar1 C  
Thank you.

1:7:25.680 --> 1:7:26.60  
Amit Gupta - COO (Intellect) (Guest)  
Thank you.

1:7:27.980 --> 1:7:28.340  
Francis Pillai  
Thank you.